

March & April
2008

Vets Love Pets!



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PET HEALTH INSURANCE

Caring for a sick pet is not only worrying but it can also be costly, especially if your pet unexpectedly becomes ill or hurt. To help with these unforeseen costs Pet Plan offers pet health insurance which helps pet owners budget for the unexpected through a series of affordable monthly payments. This is similar to taking out private health insurance for ourselves. Below are a few of the more common questions we are often asked, however if you would like further information on pet health insurance, our veterinary health care team would be happy to discuss this with you.

73% of pet owners would go into debt to provide for their pet's well being

67% of pet owners visit the vet more often than their own doctor

1 in 3 pets experience a new illness or injury requiring veterinary care each year

What is pet insurance?

We don't think twice about insuring our homes, our cars or our lives, but what about our pets? Veterinary fees can be costly so it makes sense to insure our pets' health as well. With pet health insurance you can be sure that your pet will receive medical attention. A pet health insurance policy will assist you during unexpected situations by sharing in the cost of veterinary care for your pet.

How does it work?

Your pet is treated by your chosen veterinarian or specialist, and having paid your account to your veterinarian, you submit a claim to the insurance company, who will reimburse you a large portion of the total. There will be exclusions and sub-limits depending on the individual policy, and pre-existing conditions may not be covered.

How much does it cost?

Costs will vary on the type of coverage you choose and Petplan offers a variety of six plans to accommodate pet owners requirements and budget.



How do I get pet insurance?

Speak to any of our staff at Tudor Glen Vet Clinic who will be happy to explain in further detail the benefits of pet insurance and assist you in completing the application form. We have a unique policy number which will enable you to receive insurance coverage, on the fast-track program, within 48 hours of enrolling. Alternatively you can contact Petplan direct at: 1 800 268-1169, or visit their website at www.petplan.com

Brain Teasers

If 3 cats catch 3 mice in 3 minutes, how many cats would be needed to catch 100 mice in 100 minutes?



Answer on the back



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PISCES

20 Feb - 20 Mar

DOGS: Piscean dogs are warm, friendly and very adaptable. They are so gentle and docile that they seem almost too good to be true. They will adopt another puppy, and even a kitten, and take care of it like they were it's own mother. However, trying to get them into a routine can sometimes be a bit challenging – they will eat and sleep when they are ready, all other times are for playing and exploring. Be patient throughout the learning process as they are really eager to please. Remember to reward them and give them lots of praise when they do good as this will encourage them to learn quickly.

CATS: Piscean cats can have an air of mystery about them and this is due to the fact that they like to daydream. They would love to live by the sea, sitting for hours watching the waves rolling in, the birds flying above and dreaming of the fish swimming beneath the sea. Because they are so quiet and undemanding it is easy to overlook them so be very sure you give them lots of love and attention and you will get the same back in return. Piscean cats are very agile, they can walk around your valuables without knocking them down as they walk with such grace and ease.

Brain Teaser Answer:

The same 3 cats would do - since these 3 cats are averaging one mouse per minute, given 100 minutes the cats could catch 100 mice



If your pet needs emergency surgery or treatment which you hadn't budgeted for, help may be on hand. GE (an external company) offers pet owners CareCredit which is a payment program very similar to a credit card allowing you to begin your pet's treatment immediately. CareCredit covers veterinary services (*but does not include products*) from \$300 - \$25,000 and offers a **no interest** payment plan which is spread over a 3 month period. This helps pet owners spread the payment over 90 days rather than having to absorb the full cost in one lump sum. Our reception staff will assist you in completing an application form which must be done in-clinic and during a week day. The application is processed immediately while you wait and a decision is made within minutes. If you would like further information on CareCredit please speak to one of our reception staff who will be pleased to explain all the details.



PET ID TAGS



If your pet needs an ID tag, or you just want to treat them to a new one, then check out our ID tags which can be customized and made in-clinic within minutes & while you wait! Chose from a variety of sizes and shapes such as hearts, bones, hydrants, circles and octagons. Each tag also comes in a variety of colours: gold, blue, black, purple, red, copper, pewter, bronze & hot pink!



Pets Helping Pets Fundraiser



A big thank you to our clients who helped raise \$850 during December for the Edmonton Humane Society. Our Human Resource Manager Erin Richardson (above right) presented a cheque to Corinne King of the Edmonton Humane Society last month.



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